

## **1. What is Cuddll?**

Cuddll helps connecting people in real life by creating a directory of events which are made by the people and are for the people. Cuddll lets an individual meet new and unique individuals having a particular interest around a particular location at a particular time.

Cuddll makes making friends easy.

## **2. What is a Cuddll?**

It is an event created by an individual at a particular location and time. A Cuddll can be tagged in 3 interest categories. There are 3 types of Cuddll; Open, Closed and Private.

Open Cuddll: - Everyone can see the Cuddll listed in the Cuddlls tab. Anyone can join the Cuddll.

Closed Cuddll:- Everyone can see the Cuddll listed in the Cuddlls tab. Admin' s approval is required to join the Cuddll

Private Cuddll: - No one can see the Cuddll listed on the Cuddlls tab. Only members/people with the shared link of the Cuddll can view and join the Cuddll

## **3. What is the Cuddlls Tab?**

All open and closed Cuddlls filtered by the default location and interest(s) of a user are listed here.

You can sort and filter Cuddlls by using the filter section on the top right of the Cuddlls page. There are four types of filters

First filter helps you sort the Cuddlls according to chronology, activity level & the popularity of the Cuddll.

Second filter helps you choose one or multiple interest categories.

Third filter helps you filter Cuddlls for a particular date or period.

Fourth filter helps you set your location and the radius around it and filter the available Cuddlls.

#### **4. What is My Cuddlls?**

My Cuddlls tab lists all the upcoming and previous Cuddlls of a user. All the owned, joined and bookmarked Cuddlls are listed under this tab.

#### **5. What is Conversations tab?**

This tab lists the conversations with Cuddll friends and joined Cuddlls. A Cuddll (group) conversation is initiated as soon as a user joins a Cuddll.

New conversations with a Cuddll friend can be initiated using add a conversation button.

#### **6. What is notifications tab?**

This tab lists all the notifications that have been received by the user.

#### **7. Is using Cuddll Paid?**

Using Cuddll is free of any charge.

Any cost incurred to join or be a part of a particular Cuddll is not the liability of Syndeseis International Private Limited.

#### **8. How to use Cuddll ?**

If you'd like to join, bookmark or view a Cuddll you need to create a Cuddll account first.

You can do that by Registering on the Cuddll app using your E-mail or using your Facebook account.

You can sign up by entering your name, email address, and a password, or by connecting through Facebook. We'll also ask a little about you, like your age, gender, and location - make sure to fill out all the information so your account is created successfully. Once your account is set up, you'll be prompted to pick a few interests and verify your phone number.

## **9. How to edit your profile?**

You can edit the profile by choosing “Edit you profile” on the slide menu present on the My Profile tab.

## **10. What are badges?**

Badges are achievements that are earned by user in the course of using Cuddll.

The more the activity of a user, the more badges.

List of all the badges can be viewed under the on the slide menu present on the My Profile tab.

## **11. How to delete your CUDDL account?**

The delete account button is available to a user when they edit their profile.

## **12. What happens a user does not verify their mobile number?**

A user will not be able to complete the sign up process and would loose all the inputted information by them during the signup process.

## **13. What happens a user does not verify their Email-Id?**

A user will not be able to enjoy the full features of Cuddll until they verify their Email-id. Such an account will be deleted from our server after 48 hours.

Still have a query?

Please contact us on: [support@cuddll.com](mailto:support@cuddll.com)